

## **Record of a decision taken by the Resources Portfolio Holder**

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### **Procurement of new IT Service Management software**

The Service Director Performance and Innovation submitted a report seeking approval for the purchase of new IT Service Management software to

- ensure the alignment of our processes to industry standard IT Service Management
- and provide accurate and real time performance and business intelligence information for decision making and an online portal to encourage self-service and to facilitate automation and internal digital transformation.

### **Decision taken**

The portfolio holder gave approval to proceed with the purchase of IT Service Management software under the exemption to Contract Procedures contained within the Financial Regulations and Financial Procedure Rules on the grounds that exemptions may apply where “a framework agreement is available that necessitates the Council not having to go out to tender and the goods, works and services will still provide the Council with best value for money”.

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### **Revocation of commitment to procure the GovDelivery Communications Cloud**

The Service Director Performance and Innovation submitted a report to provide an update on the previous report published 11 January 2018 – [Procurement of the GovDelivery Communications Cloud](#).

### **Decision taken**

The portfolio holder agreed that the council

- no longer proceed with the procurement of the Granicus GovDelivery Communications Cloud.
- utilise Mailchimp as our corporate online email marketing system.

**Date of Publication: Monday, 21 May 2018**

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**What were the reasons for the recommendation and any other options were considered and rejected?**

Full details of the reasons for the recommendation and any alternative options that were considered but rejected, are included in the full reports.

**When will these decisions be implemented?**

All decisions will be put into effect five working days from the date of publication, unless a decision is “called-in” by any three members of the council within that period. The “call-in” procedure is set out in [Part 4 of the Council’s Constitution](#) (Paragraph 17 of the Overview and Scrutiny Procedure Rules).

If a decision is “called-in”, the Overview and Scrutiny Committee may decide that the original decision should be upheld or ask the Portfolio Holder to reconsider the decision.

*Record of a decision taken by a Wyre Borough Council Portfolio Holder*

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